

ABOUT PROGRAM

The Certified Accreditation Surveyor program provides knowledge to healthcare professionals on the methodologies and tools that are used during accreditation surveys. This program is accredited by the International Society for Quality in Healthcare (ISQua) EEA .

It helps participants build the capacity to master surveying skills and to augment the orientation toward improving the performance in organizations, rather than exerting fear and punishment.

WHO SHOULD TAKE IT?

- Quality management practitioners in healthcare organizations
- Healthcare professionals from all specialties with more than 5 years of professional experience

QUALIFICATIONS:

This workshop is designed to be suitable for healthcare providers and other professionals in the healthcare sector with the following qualifications:

- Bachelor degree in the domain of expertise.
- Experience more than 5 years in the domain of expertise (3 of them in hospital operation management).
- Quality management and auditing internal/external) / accreditation working related experience for at least 3 years.
- Internal/external audit certificate is an asset.
- Fluent in English/French.
- Basic computer and Microsoft office knowledge.

LEARNER EVALUATION

- Attendance
- Real Survey Project











PROGRAM CONTENT

This 30-hours program is conducted over 5 consecutive days followed by a real survey conducted onsite:

- 1. Accreditation in Healthcare Context
- 2. Accreditation Standards & Methodologies
- 3. Understanding the Adopted Standards
- 4. Surveying Process
- 5. Post Survey Activities
- 6. Simulation Exercises
- 7. Simulated audit visit

CERTIFICATES & ACCREDITATION

Upon completion of the program, trainees will receive:

- CME Points form KIMS CCE-GATES Achievement Certificate endorsed by ISQua EEA
- The certificate of the CAS program should be maintained every 2 years.







