



CENTER FOR CONTINUING EDUCATION
مركز التعليم المستمر
AMERICAN UNIVERSITY of KUWAIT®



CERTIFIED QUALITY & ACCREDITATION MANAGER CQuAM

ABOUT PROGRAM

It is a 30-hours program designed for quality management practitioners to master sustainable quality management practices, and to develop the ability to lead quality management and accreditation initiatives in organizations.

This program fits to all quality management departments in all sectors, with a special glimpse on healthcare accreditation requirements. The program can support with any type of accreditation (ISO, JCI, ACI, ACHS....etc.)

WHO SHOULD TAKE IT?

- Quality management practitioners in multiple sectors.
- Professionals willing to join quality management activities in their organizations.
- Healthcare professionals involved in leading accreditation and quality management initiatives.

QUALIFICATIONS:

Any of these pre-requisites are needed to help participants readiness for CQuAM journey:

- Holders of Healthcare Management & Quality Mini MBA (HMQ).
- Holders of Management for All (MFA).
- Any Healthcare or Management Degree, in addition to 2 years' experience in healthcare.
- 5 years' experience in management or quality management positions.

LEARNER EVALUATION

- 5 Class exercises
- Attendance
- Application Project



CONTACT US

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PROGRAM CONTENT

This 30-hours program is conducted over 5 consecutive days.

1. 5D's Methodology, Quality & Leadership
2. Organizational Diagnosis, Data Collection & Analysis
3. Leading Change and HRM interventions
4. Designing OD interventions
5. Designing Quality & Safety Programs
6. Facility Management and Design
7. Evaluation of Organizational Change

CERTIFICATES & ACCREDITATION

Upon completion of the program, trainees will receive:

- Certificate from TRACCERT Canada
- 24 CME Points form KIMS
- CCE-GATES Achievement Certificate



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